



FEMA

# NFIP Community Rating System

Changes in the CRS: The 2021 Addendum to the  
2017 CRS *Coordinator's Manual*

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***Becca Fricke Croft, CFM, Host***



***CRS Webinar Series, February 2021***

# Changes in the CRS

## Overview

- Why an Addendum
- Purpose of 2021 Addendum
- 2021 Program Prerequisites
- New Credit Opportunities
- What's Next



# Community Rating System

*fema.gov/community-rating-system*

The screenshot shows the FEMA website page for the National Flood Insurance Program Community Rating System. The browser address bar displays `fema.gov/floodplain-management/community-rating-system`. The page header includes the FEMA logo, a search bar, and navigation links for "Prepare for Disasters", "Apply for Assistance", and "Get Flood Insurance". A dark blue navigation bar contains links for "Disasters & Assistance", "Grants", "Floods & Maps", "Emergency Management", "About", and "Work With Us".

## National Flood Insurance Program Community Rating System

The Community Rating System (CRS) is a voluntary incentive program that recognizes and encourages community floodplain management practices that exceed the minimum requirements of the [National Flood Insurance Program \(NFIP\)](#). Over 1,500 communities participate nationwide.

In CRS communities, flood insurance premium rates are discounted to reflect the reduced flood risk resulting from the community's efforts that address the three goals of the program:

1. Reduce and avoid flood damage to insurable property
2. Strengthen and support the insurance aspects of the National Flood Insurance Program
3. Foster comprehensive floodplain management

[The brochure, \*Community Rating System: The Local Official's Guide to Saving Lives, Preventing Property Damage and Reducing the Cost of Flood Insurance\* introduces the Community Rating System as a way of promoting the awareness of flood insurance.](#)

**Floodplain Management**

- Community Rating System
- Manage Floodplain Risk
- Get Financial Help
- Intergovernmental Collaboration
- Floodplains & Wildlife Conservation

# Community Rating System

*fema.gov/community-rating-system*

fema.gov/floodplain-management/community-rating-system

## Community Rating System Coordinator's Manual

The Coordinator's Manual is the guidebook for the Community Rating System. The Coordinator's Manual explains how the program operates, how credits are calculated, what documentation is required, and how class ratings are determined. It also acts as guidance for communities in enhancing their flood loss reduction and resource protection activities.

### Coordinator's Manual, 2017 Edition

The current [Coordinator's Manual](#) is the 2017 Edition.

- Section 100 gives general background information on the CRS.
- Section 200 explains the application and verification procedures.
- Sections 300 through 700 explain the credit points and calculations that are used to verify CRS credit.


[Download the 2017 Coordinator's Manual](#)

### 2021 Addendum to the Coordinator's Manual, 2017 Edition

In January 2021, an [addendum to the Coordinator's Manual](#) became effective. The 2021 Addendum and the 2017 CRS Coordinator's Manual together will constitute the official statement of CRS credits and procedures. These two documents will remain effective until a fully revised edition of the Coordinator's Manual is issued in the future.

[Download the 2021 Addendum](#)

[Frequently Asked Questions about the 2021 Addendum](#)



# Why an Addendum?

## FEMA and NFIP Priorities

- FEMA Strategic Plan
- FIMA Leadership Intent
- Risk Rating 2.0

- Endangered Species Act
- Substantial Damage
- Closing the Insurance Gap

**2018-2022 Strategic Plan**  
Helping People. Together.

FEMA Mission: Helping people before, during, and after disasters.

**STRATEGIC GOALS**

- I. BUILD A CULTURE OF PREPAREDNESS**
  - 1.1 Increase awareness that reduce risk, including evacuation mitigation, and reduce disaster impact.
  - 1.2 Close the insurance gap.
  - 1.3 Help people prepare for disasters.
  - 1.4 Better assess, track, and disseminate disaster risk, and enhance response.
- II. READY THE NATION FOR CATASTROPHIC DISASTERS**
  - 2.1 Organize the BEST (Build, Empower, Support, and Train) as a reliable and capable disaster workforce.
  - 2.2 Enhance intergovernmental coordination through FEMA Integrated Teams.
  - 2.3 Prepare FEMA and the nation's community to people for critical, essential, and protected from all non-life scenarios.
  - 2.4 Improve continuity and resilience of critical infrastructure.
- III. REDUCE THE COMPLEXITY OF FEMA**
  - 3.1 Streamline the disaster intake and pre-disaster process.
  - 3.2 Reduce the National Disaster Recovery Framework.
  - 3.3 Develop innovative systems and recovery processes that use FEMA's resources, staff, and expertise across the top's mission.
  - 3.4 Strengthen program management, increase transparency, and improve risk models.

FEMA Vision:  
**A prepared and resilient Nation.**

FEMA

**Community Rating System Overview**

**Goals**

1. Reduce and avoid flood damage to insurable property
2. Strengthen and support insurance aspects of the NFIP
3. Foster comprehensive floodplain management

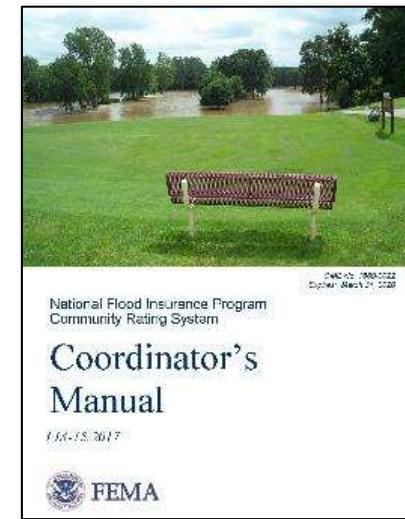
Visuals include: a flooded residential street, aerial view of a flooded area, and a park with a bench.

Source: NFIP Flood Manual

# If you recall...

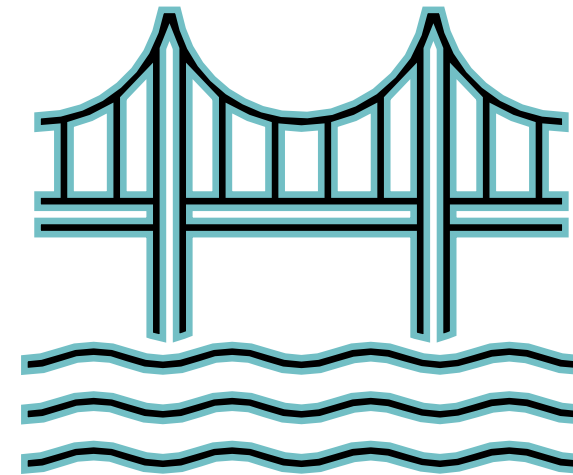
In 2019 we said there would be a new 2021 CRS Coordinator's Manual

- ~~Retire elements that all communities receive credit~~
- ~~Reweight – or redistribute those credits~~
- Class 8 Freeboard Prerequisite
- Substantial Damage
- ~~Flood risk outside the SFHA~~
- Endangered Species Act (ESA)
- Simplify



# 2021 Addendum – A “Bridge”

- Opted to create a bridge from the 2017 Manual to a larger CRS program refresh
- 2021 Addendum effective on January 1 and is being used with the 2017 CRS Coordinator’s Manual
- Effective at community’s next cycle visit after January 2021
- Emails and letters to communities
- Guidance materials available





# CRS Coordinator's Manual (Manual)



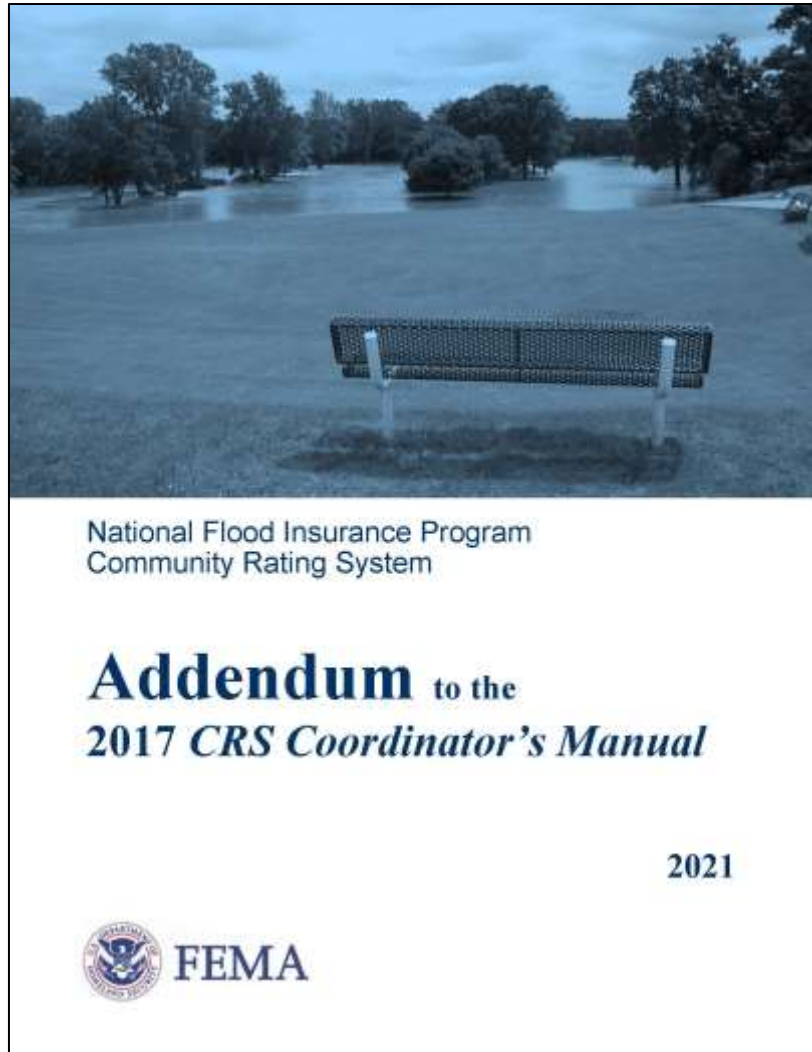
## *Manual Provides:*

- Activities and Credit
- Credit Criteria
- Documentation

Available at [fema.gov/community-rating-system](https://fema.gov/community-rating-system)



# 2021 Addendum to the 2017 CRS Coordinator's Manual (Manual)



Available at [fema.gov/community-rating-system](https://fema.gov/community-rating-system)

Addendum FAQs also on [fema.gov](https://fema.gov)

Forward:

- What Becomes Effective
- How to Use

Each Section:

- Summary
- New or Updates
- Clarifications

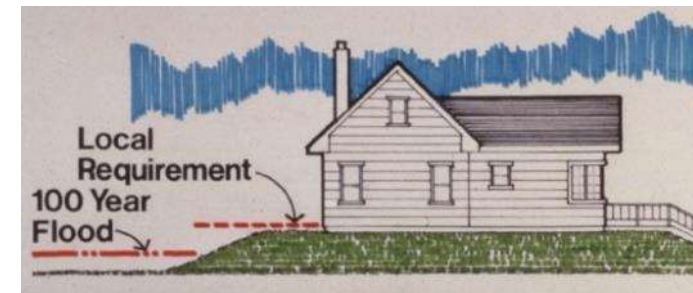
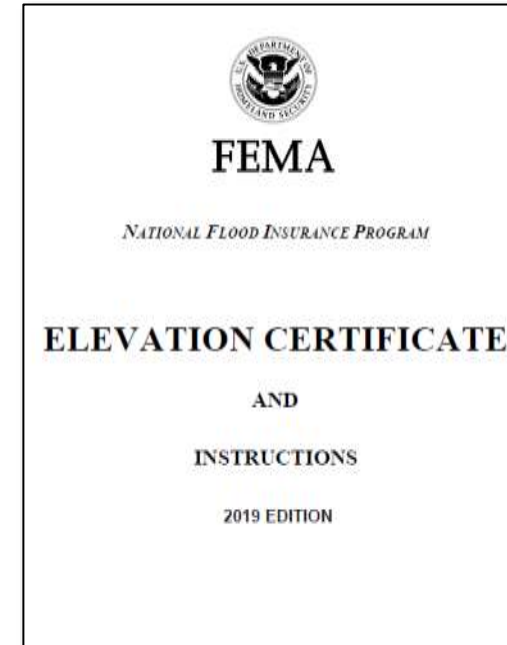
# Two New Requirements in the 2021 Addendum

- Class 9 prerequisite for Elevation Certificates will be changed.

## *Simplification*

- Class 8 prerequisite for residential freeboard.

## *New*



# 2021 Addendum to the 2017 Manual

## Class 9 Prerequisite for Elevation Certificates

2017 Manual – Section 211.a. (3)	2021 Addendum – Section 211.a. (3)
<p>The community must maintain FEMA Elevation Certificates on all new buildings and substantial improvements [in the SFHA... ]</p> <p>This is explained in Activity 310 (Elevation Certificates).</p>	<p><b>Maintain all required floodplain-related construction certificates...</b> for all new buildings constructed, substantially improved, and/or reconstructed due to substantial damage [in the SHFA...],</p> <p><b>Achieve 90% accuracy on its floodplain-related construction certificates during its annual review.,</b> and</p> <p>Receive credit for <b>construction certificate management procedures</b> (element CCMP) under Activity 310 (Elevation Certificates)</p>

# 2021 Addendum to the 2017 Manual

## Class 9 Prerequisite and Elevation Certificates

	2017 Manual	2021 Addendum
Recertification	Submit permit list and ECs every recertification year.	Submit Permit list and ECs every year.
	Courtesy review.	90% accuracy required by 2 <sup>nd</sup> review every year.
Verification Cycle	All ECs since last cycle resubmitted at verification cycle.	--
	Activity 310 (Elevation Certificates) credit review (up to 38 points).	--
	90% accuracy required by 3rd review.	--
		Construction Certificate Management Procedures (CCMP) required – all communities 38 points in Activity 310.

# 2021 Addendum to the 2017 Manual

## Class 9 Prerequisite and Elevation Certificates

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Recertification	Submit permit list and ECs every recertification year.	Submit Permit list and ECs every year.
	Courtesy review.	90% accuracy required by 2 <sup>nd</sup> review every year.
Verification Cycle	All ECs since last cycle resubmitted at verification cycle.	--
	Activity 310 (Elevation Certificates) credit review (up to 38 points).	--
	90% accuracy required by 3rd review.	--
		Construction Certificate Management Procedures (CCMP) required – all communities 38 points in Activity 310.

# 2021 Addendum to the 2017 Manual

## Class 9 Prerequisite and Elevation Certificates

### 2017 Manual – Section 211.a. (3)

The community must maintain FEMA Elevation Certificates on all new buildings and substantial improvements [in the SFHA... ]

This is explained in Activity 310 (Elevation Certificates).

### 2021 Addendum – Section 211.a. (3)

**Maintain all required floodplain-related construction certificates...** for all new buildings constructed, substantially improved, and/or reconstructed due to substantial damage [in the SHFA...],

**Achieve 90% accuracy on its floodplain-related construction certificates during its annual review.,** and

Receive credit for **construction certificate**

**Simplification:** ECs submitted once.  
Problems addressed that year.

[CRSresources.org/training/](https://CRSresources.org/training/) for “CRS Activity 310 Changes for 2021” video

# CRS Class 9 & Activity 310 Changes

- Scott Cofoid  
ISO/CRS Technical Coordinator
- **AND Webinar tomorrow,  
February 17<sup>th</sup> with David Holcomb**



OMB No. 14  
Expires: March

National Flood Insurance Program  
Community Rating System

## Coordinator's Manual

FLA-15/2017



FEMA



# 2021 Addendum to the 2017 Manual

## Activity 310 (Elevation Certificates)

- Elevation Certificate (EC) credit will be retired and replaced with construction certificate management procedures (CCMP) credit.
- All communities must get CCMP credit. (All communities receive 38 points. No impact adjustment for CCMP.)
- No changes in ECPO and ECPR credit.

# CRS Activity 310 (Elevation Certificates)

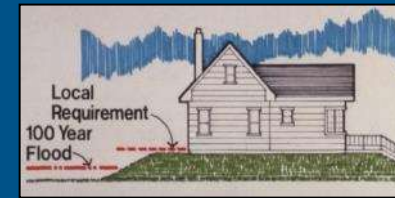
## Construction Certificate Management Procedures (CCMP)



- **What** certificates are required
  - Floodproofing Certs, V Zone Certs, Eng. Opening Certs
- **When** certificates are required
  - Before, During, After Construction?
- What Dept./Office **collects** the certificates
- What Dept./Office **reviews** the certificates
- How certificates are **corrected**
- How and where certificates are **maintained**
- How certificates are **made available** to inquirers

There are 8 points that need to be covered in the CCMP.  
View the webinar or see the guidance.

# 2021 Class 8 Prerequisite



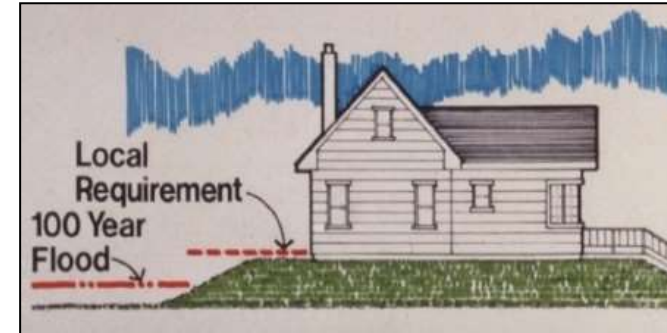
## In order to be a Class 8 or better

- The community must adopt and enforce **at least a 1-foot freeboard** requirement
- ...including machinery and equipment
- for **all residential buildings** constructed, substantially improved, and/or reconstructed due to substantial damage
- throughout its Special Flood Hazard Area (SFHA) **where base flood elevations (BFEs) have been determined** on the Flood Insurance Rate Map (FIRM) or in the Flood Insurance Study (FIS),

# 2021 Class 8 Prerequisite

## Prerequisite

- Effective Date: January 1, 2021
- Implementation: Communities must have adopted and be implementing residential freeboard within number Zones in the SFHA
  - (1) By their first CRS verification cycle visit after January 2021, or
  - (2) By the next CRS Manual.

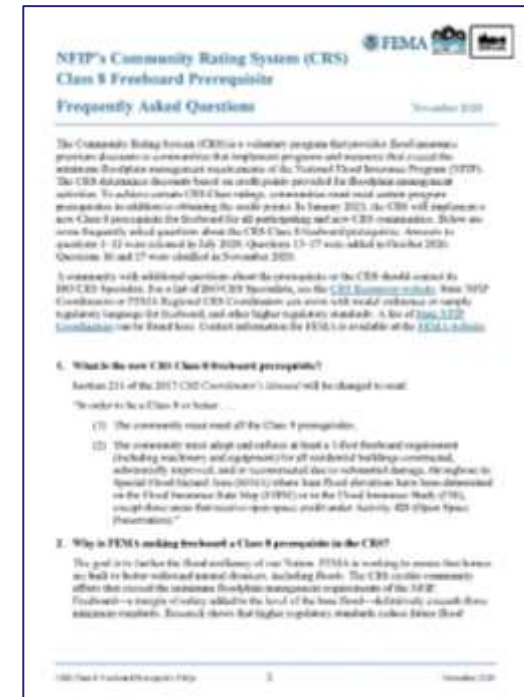
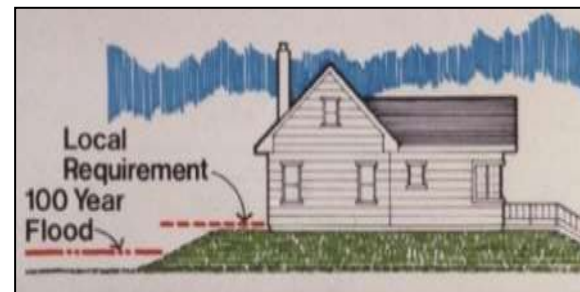


**Resiliency:** Reduced damage, lower insurance premium.

# 2021 Class 8 Prerequisite

## Engagement

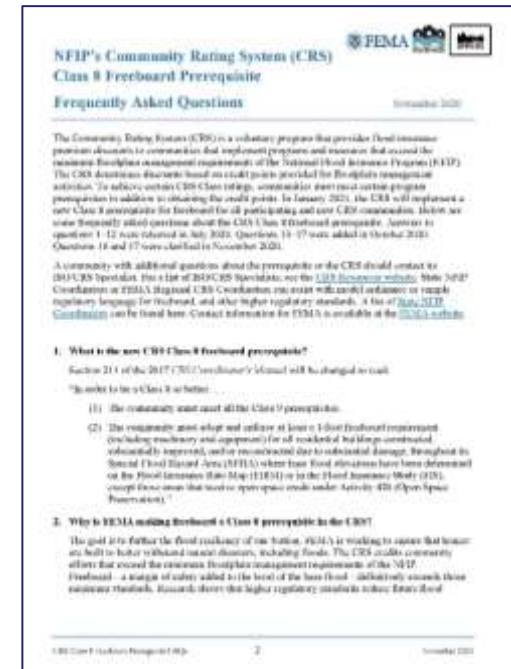
- Letters to community CEOs and CRS Coordinators
- Frequently Asked Questions - Updated November 2020)
- Class 8 Freeboard FAQs available on [CRSresources.org/Manual](https://CRSresources.org/Manual)



# 2021 Class 8 Prerequisite

## Frequently Asked Questions

- By “all residential buildings” the CRS means all single-family, multi-family or manufactured. Flood Insurance Manual definition of residential.
- Includes all manufactured homes, including replacement in pre-FIRM manufactures home parks.
- Historic buildings (as defined by 44 CFR 59.1) are not subject to the freeboard prerequisite.

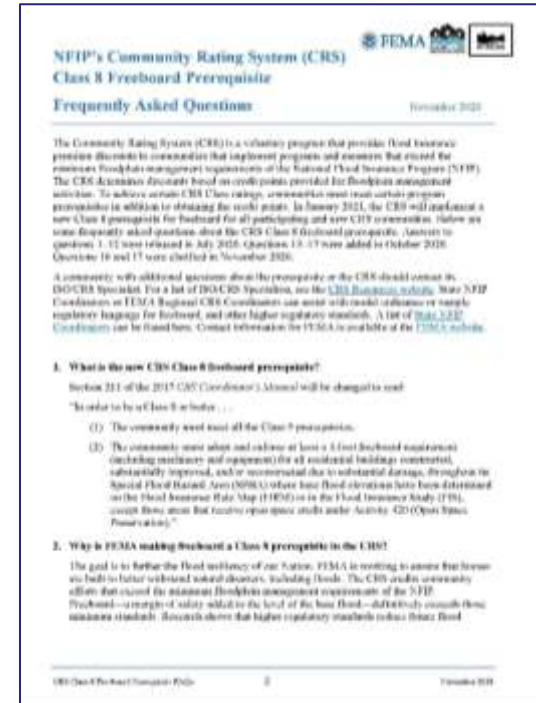


# 2021 Class 8 Prerequisite

## Frequently Asked Questions

- **Machinery and equipment (M&E) must be elevated.**
- Including M&E placed within **attached garages and/or within enclosures** below elevated buildings, with the exception of utility meters and equipment specifically designed to withstand inundation according to the standards of the International Residential Codes and the NFIP.

A community that allows floodproofing around machinery and equipment in lieu of elevation to the freeboard level does not meet the prerequisite.



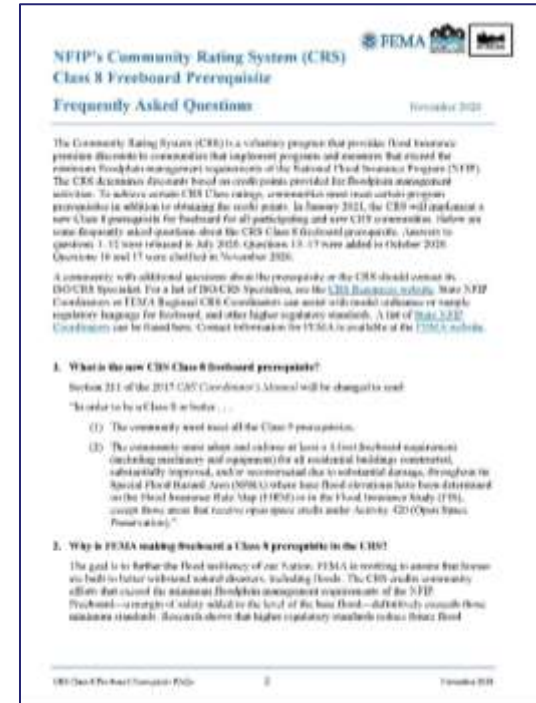


# 2021 Class 8 Prerequisite

## Frequently Asked Questions

- Machinery and equipment must be elevated.
- The Class 8 freeboard prerequisite will be met provided that **attached garages and enclosures** below elevated buildings meet the minimum requirements of the NFIP (elevated to the base flood elevation or having proper openings).

As noted in question 16, all machinery and equipment in attached garages or in enclosures must be elevated to the freeboard level.



# Class 8 Freeboard Prerequisite

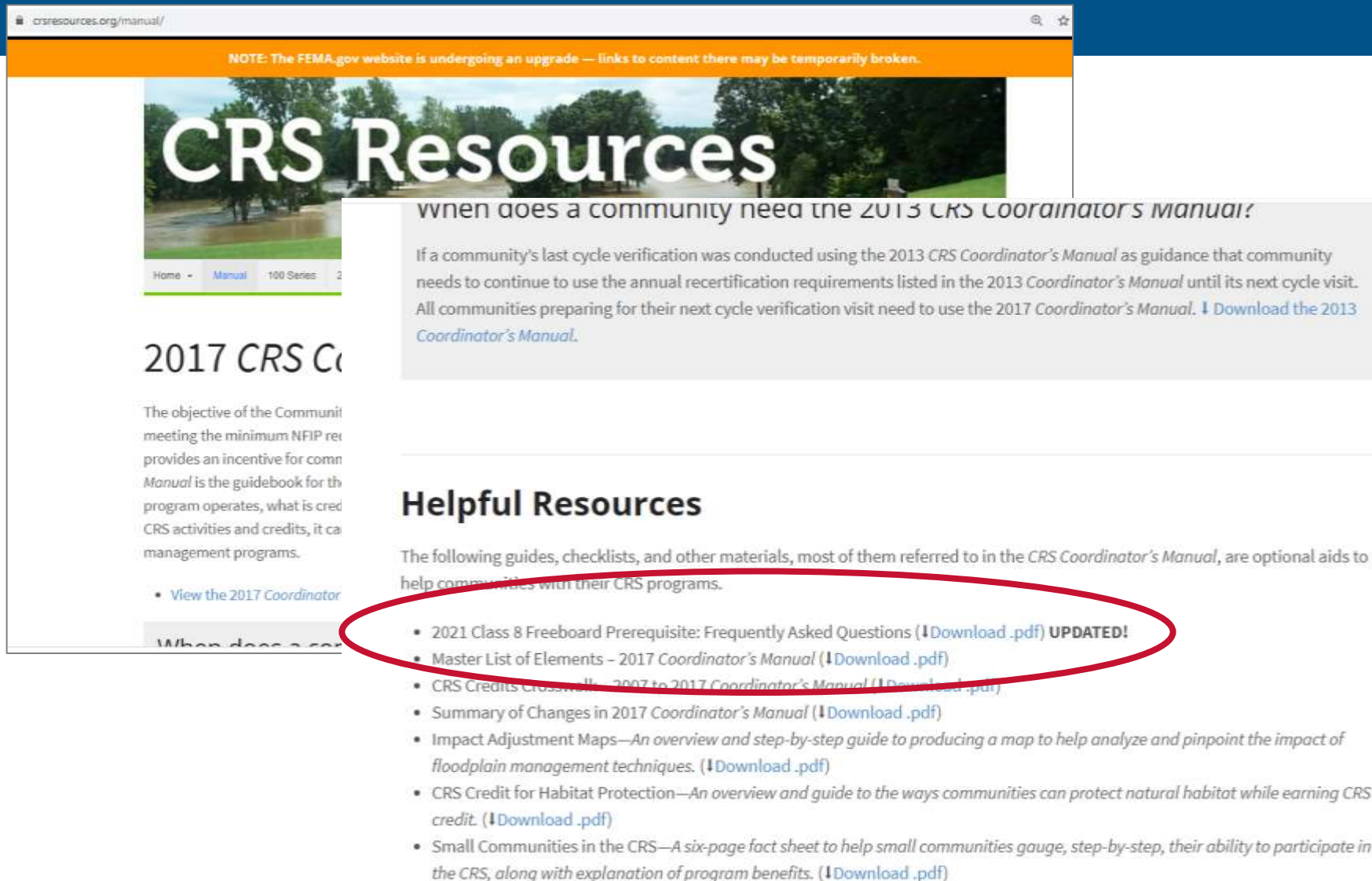
## CRS and the Class 8 Freeboard Prerequisite for Attached Garages

- All living space at least BFE + 1'
- All machinery and equipment elevated to at least BFE + 1'



<b>Garage</b>	Below BFE	Below BFE	At BFE	At BFE	6" freeboard	6" freeboard	1' Freeboard
<b>Openings</b>	No	Yes	No	Yes	No	Yes	No
<b>Insurance Rated</b>	Minus	BFE+1'	BFE+1'	BFE+1'	BFE+1'	BFE+1'	BFE+1'
<b>FRB &amp; Prerequisite Met</b>	✗	✓	✓	✓	✓	✓	✓

# Class 8 Freeboard FAQs



The screenshot shows the CRS Resources website. At the top, there is a navigation bar with the URL [crsresources.org/manual/](http://crsresources.org/manual/). Below the navigation bar is a banner image with the text "CRS Resources". A note at the top of the page states: "NOTE: The FEMA.gov website is undergoing an upgrade — links to content there may be temporarily broken." The main content area is titled "When does a community need the 2017 CRS Coordinator's Manual?" and contains the following text: "If a community's last cycle verification was conducted using the 2013 CRS Coordinator's Manual as guidance that community needs to continue to use the annual recertification requirements listed in the 2013 Coordinator's Manual until its next cycle visit. All communities preparing for their next cycle verification visit need to use the 2017 Coordinator's Manual. [Download the 2013 Coordinator's Manual.](#)" Below this is a section titled "2017 CRS Co" with a sub-header "The objective of the Community..." and a list item "View the 2017 Coordinator's Manual". A "Helpful Resources" section follows, with an introductory paragraph: "The following guides, checklists, and other materials, most of them referred to in the CRS Coordinator's Manual, are optional aids to help communities with their CRS programs." A red oval highlights the first item in the list: "2021 Class 8 Freeboard Prerequisite: Frequently Asked Questions ([Download .pdf](#)) **UPDATED!**".

NOTE: The FEMA.gov website is undergoing an upgrade — links to content there may be temporarily broken.

## CRS Resources

When does a community need the 2017 CRS Coordinator's Manual?

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### 2017 CRS Co

The objective of the Community...

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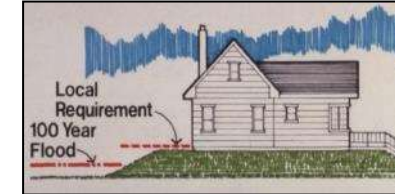
### Helpful Resources

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- 2021 Class 8 Freeboard Prerequisite: Frequently Asked Questions ([Download .pdf](#)) **UPDATED!**
- Master List of Elements – 2017 Coordinator's Manual ([Download .pdf](#))
- CRS Credits Crosswalks – 2007 to 2017 Coordinator's Manual ([Download .pdf](#))
- Summary of Changes in 2017 Coordinator's Manual ([Download .pdf](#))
- Impact Adjustment Maps—An overview and step-by-step guide to producing a map to help analyze and pinpoint the impact of floodplain management techniques. ([Download .pdf](#))
- CRS Credit for Habitat Protection—An overview and guide to the ways communities can protect natural habitat while earning CRS credit. ([Download .pdf](#))
- Small Communities in the CRS—A six-page fact sheet to help small communities gauge, step-by-step, their ability to participate in the CRS, along with explanation of program benefits. ([Download .pdf](#))

# 2021 Class 8 Prerequisite

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- throughout its Special Flood Hazard Area (SFHA) **where base flood elevations (BFEs) have been determined** on the Flood Insurance Rate Map (FIRM) or in the Flood Insurance Study (FIS),

Including AO and AH Zones – all numbered Zones

# 2021 Addendum to the 2017 Manual

## 214.a. Modification Criteria

- (7) A community that submits a modification that would result in a class change must meet the pertinent class prerequisites in effect at the time of the modification, as listed in the *Coordinator's Manual* and *Addendum* in effect at the time of the modification request. These prerequisites are in addition to the prerequisites for the additional credit points needed for a class.

POLL



# Why an Addendum?

## FEMA and NFIP Priorities

- FEMA Strategic Plan
- FIMA Leadership Intent
- Risk Rating 2.0

- Endangered Species Act
- Substantial Damage
- Closing the Insurance Gap

**2018-2022 Strategic Plan**  
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FEMA Vision: **A prepared and resilient Nation.**

**Community Rating System Overview**

**Goals**

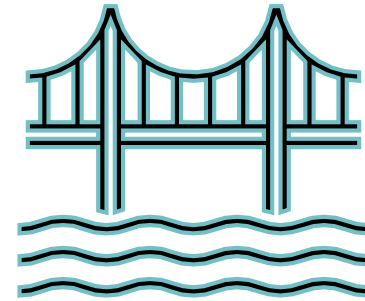
1. Reduce and avoid flood damage to insurable property
2. Strengthen and support insurance aspects of the NFIP
3. Foster comprehensive floodplain management

Visuals include: flooded residential street, aerial view of flooded area, and a park bench in a green field.

# 2021 Addendum and the Endangered Species Act (ESA)

Expanding attention and opportunities for floodplain species assessment and planning:

- Replace Section 116.a. for Other Program Priorities “Natural Floodplain Functions and Endangered Species”
- Activity 510 Natural Functions Plan credit for Floodplain Species Assessments and Floodplain Species Plans





# 2021 Addendum and ESA

Expanding attention and opportunities for floodplain species assessment and planning:

- Replace Section 116.a. for Other Program Priorities “Natural Floodplain Functions and Endangered Species”
- Activity 510 Natural Functions Plan credit for Floodplain Species Assessments and Floodplain Species Plans



# 2021 Addendum to the 2017 Manual

## Activity 510 (Floodplain Management Planning)

### New Elements:

- c. **Natural floodplain functions plan (NFP)**: 100 points for adopting plans that protect one or more natural functions within the community's Special Flood Hazard Area. **Within NFP is credit for a floodplain species assessment and for a floodplain species plan.**
- d. **Substantial damage properties management plan (SDP)**: Up to 140 points for a community plan to prepare for substantial damage estimates and determinations after a flood.



**New way to get  
CRS credit**

# 2021 Addendum and ESA

- Activity 510 Natural Functions Plan (NFP)

## Credit Points for NFP

---

NFP = the total of the following, up to the maximum of 100 points:

NFP1 = 100 points, for a plan, or combination of plans, that meets credit criteria (1) and (2) and covers the entire SFHA within a community

NFP2 = 15 x the number of plans that meet credit criterion (1), up to four plans (60 points maximum)

FSA = 15 points for preparing and circulating a floodplain species assessment

FSP = 85 points for preparing and adopting a floodplain species plan

---

# 2021 Addendum and ESA

- Activity 510 Natural Functions Plan (NFP)

## Credit Points for NFP

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# 2021 Addendum NFP Credit

## ■ Activity 510 Natural Functions Plan (NFP)

### Activity 510 (Floodplain Management Planning)

- CRS Credit for Planning Committees ([Download .pdf](#))
- Floodplain Management Plan (FMP Credit) Checklist ([Download .xls](#))
- Progress Report Template ([Download .pdf](#))
- Changes to the 10-step Floodplain Management Planning Process ([Download .pdf](#))
- Developing a Repetitive Loss Area Analysis ([Download .pdf](#))
- City of Savannah Final Repetitive Loss Area Analysis ([Download .pdf](#))
- Using Multi-Objective Management to Reduce Flood Losses in Your Watershed ([Download .pdf](#))
- FEMA Mitigation Planning Guides ([View on FEMA website](#))
- Mitigation Planning and the Community Rating System Key Topics Bulletin ([View on FEMA website](#))
- **Preparing A Floodplain Species Assessment and A Floodplain Species Plan ([Download .pdf](#))**
  - **FRESH Users Guide ([Download .pdf](#))**
  - **Example Floodplain Species Assessments and Plans**
    - **Gloucester County and James City County, Virginia ([Download .pdf](#))**
    - **Jefferson Parish, Louisiana ([Download .pdf](#))**
    - **City of Monroe, Washington ([Download .pdf](#))**

### Activity 520 (Acquisition and Relocation)

- FEMA Mitigation Grant Guides ([View on FEMA website](#))

# 2021 Addendum to the 2017 Manual

## Activity 510 - Substantial Damage

- New Credit in Activity 510 for Substantial Damage Properties Management Plans (SDP)
- Up to 140 points
- Basic Plan Credit – Pre-flood efforts
- Additional Credit for pre-populating as Substantial Damage Estimator
- Additional credit when mitigation alternatives are considered
- New opportunities in Activity 610 (Flood Warning and Response)





# Activity 510 - Substantial Damage

## 512.d. Substantial Damage Management Plan (SDP)

The maximum credit for this element is 140 points.

A management plan for substantial damage within the community is a detailed community plan, developed before a flood or other hazardous event, that describes the community's process for evaluating damage to buildings and addressing those that have been substantially damaged, as required by the NFIP.

“Other hazardous event” may be wind, tornado, fire, earthquake, etc.

Substantial damage determinations are “required by the NFIP”



# Substantial Damage Management Plan (SDP)

## Credit Points for SDP

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SDP = SDP1 + SDP2 + SDP3, up to the maximum of 140

SDP1 = 40 points, for a substantial damage properties management plan

SDP2, = 50 points, if FEMA's Substantial Damage Estimator is pre-populated

SDP3 = 50 points, if pre-event mitigation alternatives are considered

---

## Impact Adjustment for SDP

There is no impact adjustment for SDP credit.

# Activity 510 - Substantial Damage

## Steps to Develop a Substantial Damage Management Plan

1. Assess vulnerability
2. Assemble a team
3. Identify post-event actions
4. Build a database
5. Identify pre-event actions
6. Plan implementation & updates

Steps 2 through 5 may be done in any order.

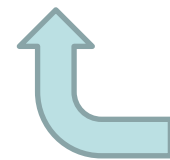
An annual evaluation report is required.

# 2021 Addendum to the 2017 Manual

## Activity 510 (Floodplain Management Planning)

### New Elements:

- c. **Natural floodplain functions plan (NFP)**: 100 points for adopting plans that protect one or more natural functions within the community's Special Flood Hazard Area. Within NFP is credit for a floodplain species assessment and for a floodplain species plan.
- d. **Substantial damage properties management plan (SDP)**: Up to 140 points for a community plan to prepare for substantial damage estimates and determinations after a flood.



**New CRS credit**

# 2021 Addendum to the 2017 Manual

## Activity 370 – Flood Insurance Promotion



- More credit for Coverage Improvement Plans and Plan Implementation in Activity 370.
- Additional credit for technical assistance (element TA).
- New elements will be added to provide credit for enhanced flood insurance promotion efforts. Bonus credit for CP and CPI.

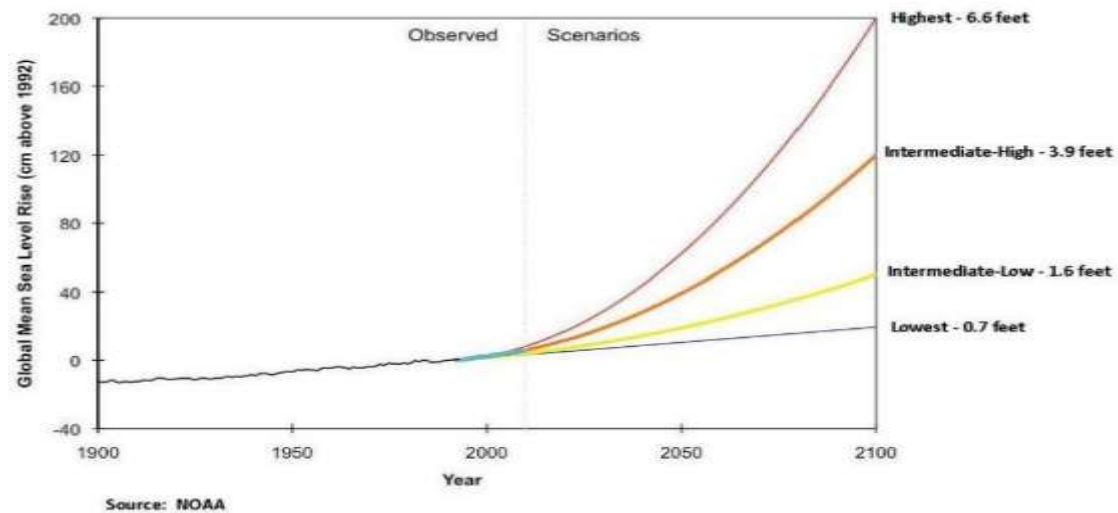
# 2021 Addendum to the 2017 Manual

## Activity 370 – Flood Insurance Promotion

- e. **Flood insurance brochures (FIB)**: Up to 25 points for including flood insurance information with building permits or other direct distribution.
- f. **Flood insurance meeting (FIM)**: Up to 40 points for a community town hall meeting or open house to promote flood insurance.
- g. **State-required continuing education (SCE)**: Up to 15 points for a state requirement for continuing education on flood insurance for insurance agents.

# 2021 Addendum to the 2017 Manual

## Future Conditions



- New Section 404 (Sea Level Rise Projections and the CRS)
- Updated to reflect changes in available sea level rise projections.
- Prorating formula for SLR related elements.

# 2021 Addendum to the 2017 Manual

## Activity 450 - Watershed Management



- Change the impact adjustment in Activity 450 (Stormwater Management)
- Impact adjustment based on community NOT watershed.
- Other changes in Watershed Master Planning



# 2021 Addendum - Guidance

More NFIP/CRS Update Newsletter Articles

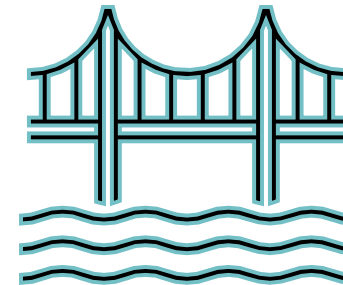
CRS Webinar Series

Guidance (and webinars) for:

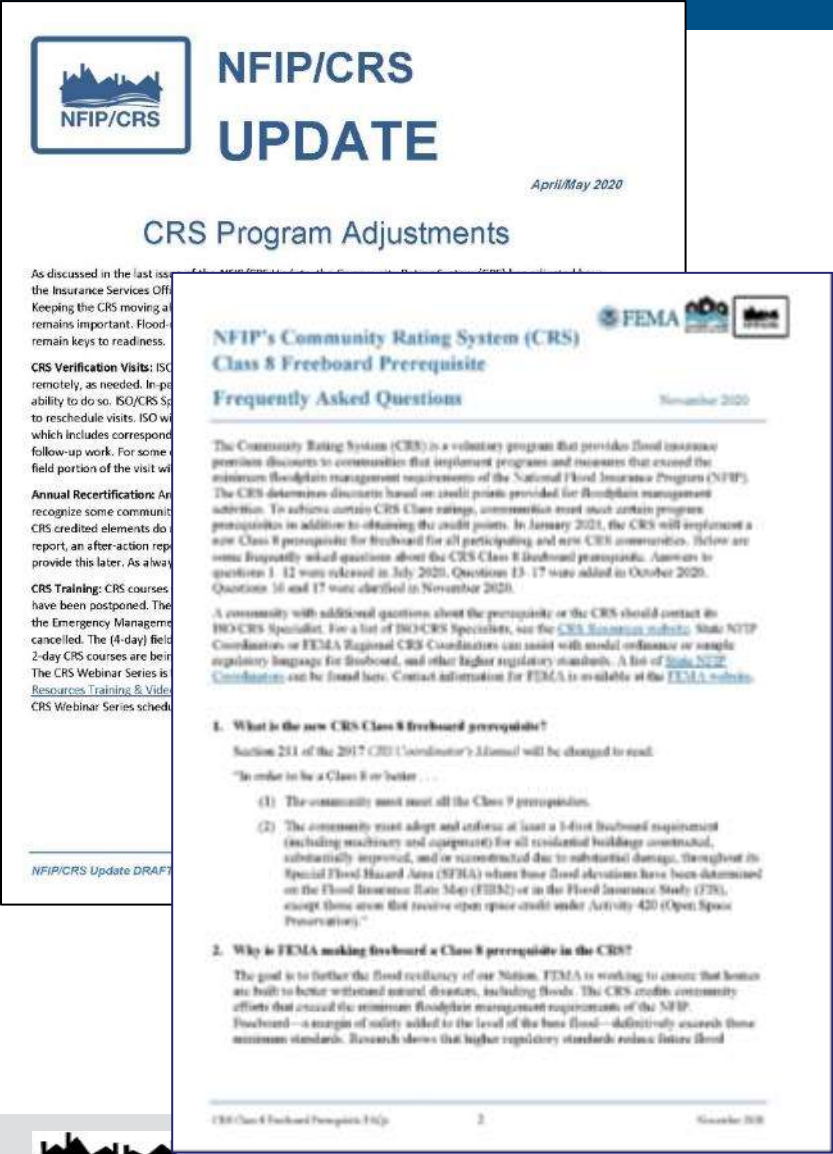
- ✓ Section 300, Activity 310 and annual review of Elevation Certificates
- ✓ Floodplain Species Assessments
- ✓ Substantial Damage Properties Management Plans
- ✓ Additional Activity 370 (Flood Insurance Promotion) credit
- ✓ Coastal and sea level rise
- ✓ Watershed Management (Activity 450)

Addendum is effective on for all cycle visit.

Annual review of Elevation Certificates



# Changes in the CRS



The image shows two overlapping documents. The top document is the 'NFIP/CRS UPDATE' newsletter, dated April/May 2020, with the title 'CRS Program Adjustments'. It contains several sections: 'As discussed in the last issue...', 'CRS Verification Visits', 'Annual Recertification', and 'CRS Training'. The bottom document is a FEMA document titled 'NFIP's Community Rating System (CRS) Class 8 Freeboard Prerequisite Frequently Asked Questions', dated November 2020. It explains the new Class 8 prerequisite for freeboard and lists two main questions: '1. What is the new CRS Class 8 freeboard prerequisite?' and '2. Why is FEMA making freeboard a Class 8 prerequisite in the CRS?'. The FEMA logo and NFIP/CRS logo are visible on both documents.

## To learn more about the 2021 Addendum

- CRSresources.org
- NFIP/CRS Update Newsletter
- CRS Webinar Series

# CRS Resources

## Training & Videos

### Webinars on the Community Rating System

The CRS Webinar Series provides both live and on-demand training to communities that are not yet participating in the Community Rating System, local government staff who are new to the CRS, and those with experience in the program. The Series includes basic introductory sessions and more advanced topics, most averaging about an hour in length.

 All classes 1:00 pm Eastern/10:00 am Pacific

### Schedule

DATE	TOPIC
February 16	Changes in the CRS: The 2021 Addendum to the CRS Manual
February 17	Changes to Activity 310 Elevation Certificates
March 16	Preparing an Verification Vist
March 17	CRS & Floodplain Species Assessment
April 13	Preparing an Annual Recertification
April 14	Watershed Master Planning
May 18	Introduction to the CRS
May 19	CRS & Substantial Damage Properties Management Plans
June 15	Changes in the CRS: The 2021 Addendum to the CRS Manual

# Other Documents To Be Updated

## CRS Activities and Elements

<u>300 Series: Public Information Activities</u>			<u>Max</u>	<u>Page</u>	<u>400 Series: Mapping and Regulations</u>			<u>Max</u>	<u>Page</u>
<b>310 (Elevation Certificates)</b>					<b>410 (Floodplain Mapping)</b>				
a	EC	Elevation Certificates after CRS application	38	310-11	a	NS	New study	290	410-8
b	ECPO	Elevation Certificate on post-FIRM buildings	48	310-13	b	LEV	Leverage	N/A	410-14
c	ECPR	Elevation Certificate on pre-FIRM buildings	30	310-15	c	SR	State review	60	410-16
<b>320 (Map Information Service)</b>					d	HSS	Higher study standards	160	410-18
a	MI1	Providing insurance information from FIRM	30	320-7	e	FWS	Floodway standard	110	410-21
b	MI2	LIMWA/floodway info/CBRS area	20	320-9	f	MAPSH	Special hazards mapping	50	410-24
c	MI3	Other flood problems not shown on FIRM	20	320-11	g	CTP	Cooperating Technical Partner	132	410-25
d	MI4	Flood depth data	20	320-11	<b>420 (Open Space Preservation)</b>				
e	MI5	Special flood-related hazards	20	320-13	a	OSP	Preserved open space	1,450	420-3
f	MI6	Historical/repetitive flood information	20	320-14	b	DR	Deed restriction	50	420-11
g	MI7	Natural floodplain functions	20	320-15	c	NFOS	Natural functions open space	350	420-13
<b>330 (Outreach Projects)</b>					d	SHOS	Special hazards open space	50	420-19
a	OP	Outreach projects	200	330-6	e	OSI	Open space incentives	250	420-20
b	FRP	Flood response preparations	50	330-9	f	LZ	Low density zoning	600	420-26
c	PPI	Program for Public Information bonus	80	330-12	g	NSP	Natural shoreline protection	120	420-28
d	STK	Stakeholder bonus	50	330-17	<b>430 (Higher Regulatory Standards)</b>				
<b>340 (Hazard Disclosure)</b>					a	DL	Development limitations	1,330	430-6
a	DFH	Real estate agent disclosure of SFHA	35	340-3	b	FRB	Freeboard	500	430-10
b	ODR	Other disclosure requirements	25	340-5	c	FDN	Foundation protection	80	430-16
c	REB	Real estate brochure	12	340-7	d	CSI	Cumulative substantial improvements	90	430-17
d	DOH	Disclosure of other hazards	8	340-10	e	LSI	Lower substantial improvements	20	430-19
<b>350 (Flood Protection Information)</b>					f	PCF	Protection of critical facilities	80	430-21
a	LIB	Library	10	350-3	g	ENL	Enclosure limits	240	430-23
b	LPD	Locally pertinent documents in the library	10	350-5	h	BC	Building code	100	430-25
c	WEB	Website	105	350-6	i	LDP	Local drainage protection	120	430-29
<b>360 (Flood Protection Assistance)</b>					j	MHP	Manufactured home park	15	430-31
a	PPA	Property protection advice	40	360-4	k	CAZ	Coastal A Zone regulations	650	430-32
b	PPV	Advice after a site visit	45	360-6	l	SHR	Special hazards regulations	100	430-35
c	FAA	Financial assistance advice	15	360-7	m	OHS	Other higher standards	100	430-37
d	TNG	Training	10	360-10	n	SMS	State-mandated standards	20	430-38
<b>370 (Flood Insurance Promotion)</b>					o	RA	Regulations administration	67	430-40
a	FIA	Flood insurance assessment	15	370-3					
b	CP	Community Plan	15	370-6					
c	CPI	Community Plan Implementation	60	370-9					
d	TA	Technical Assistance	20	370-11					

# Changes in the CRS

## Summary

- Why the 2021 Addendum
  - About the 2021 Addendum
  - Next for the CRS
- 
- Visit [CRSresources.org](https://CRSresources.org) to receive the NFIP/CRS Update Newsletter and for training information.





# Community Rating System

*fema.gov/community-rating-system*

fema.gov/floodplain-management/community-rating-system

An official website of the United States government [Here's how you know](#) Español 简体中文 Tiếng Việt

FEMA Search Prepare for Disasters Apply for Assistance Get Flood Insurance

Disasters & Assistance Grants Floods & Maps Emergency Management About Work With Us

## National Flood Insurance Program Community Rating System

Floodplain Management

Community Rating System

Manage Floodplain Risk

### 2021 Addendum to the Coordinator's Manual, 2017 Edition

In January 2021, an [addendum to the Coordinator's Manual](#) became effective. The 2021 Addendum and the 2017 CRS Coordinator's Manual together will constitute the official statement of CRS credits and procedures. These two documents will remain effective until a fully revised edition of the Coordinator's Manual is issued in the future.

Download the 2021 Addendum

Frequently Asked Questions about the 2021 Addendum

the Cost of Flood Insurance introduces the Community Rating System as a way of promoting the awareness of flood insurance.

# Changes in the CRS

Questions?



POLL